



## HAZELMERE MEDICAL CENTRE

Dr Jan, Dr Akram & Dr Chauhan

Dr Casson & Dr Barrett

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**July to September 2017**

### **GP NEWS**

We have a second Year GP registrar coming back Dr Mehta, starting in August and we look forward to training and working with him again.

### **IMPORTANT INFORMATION**

**Have you ever been to A&E, Urgent Care Centre or other GP Practice here or elsewhere in the country and they have had limited information in order to treat you?**

By signing up to the Enhanced Services Care Record these Healthcare providers, with your permission (they must ask you before accessing your record) can view the following:

- Medication
- Allergies
- Adverse reactions
- Significant medical history and procedures
- Anticipatory care information,
- Immunisations
- End of life care information
- Communication preferences/Next of Kin

Tick this box if you wish to have Enhanced Summary Care Record permissions

Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

### **CARE QUALITY COMMISSION**

The Care Quality Commission (CQC) are the independent regulator of health and adult social care in England.

The CQC make sure health and social care services provide people with safe, effective, compassionate, high-quality care and encourage them to improve.

They monitor, inspect and regulate services to make sure they meet fundamental standards of quality and safety and publish what is found, including performance ratings to help people choose care.

The medical centre recently underwent a CQC inspection. We would like to thank all our patients and PPG members who got involved in the day giving feedback on our services. We are incredibly proud of all our staff and appreciate the recognition we have received of our hard work and dedication to patient care. Please see website for full report.

Inspected and rated

Good



# FRIENDS OF HAZELMERE



The mission of Hazelmere Medical Centre is to improve the health of our patient population and to manage illness with skill and compassion. We aim to work with our patients in providing excellent and modern, family centered health care. We are committed to ensure that this care is provided with sensitivity and takes into account, the best and latest clinical evidence that is available both in treating our patients and in providing preventative services to keep our patients in the best possible health.

## PRESCRIPTIONS

Please could we remind you that if you require medications early due to holidays etc that you put a note on your order.

Also we do not have the facility to order prescriptions over the phone, please order online, via Fax 0116 2772416, post or call in, thank you.

## ON LINE SERVICES

A variety of services are now available on line. Ordering repeated prescriptions, booking appointments and accessing a summary of your medical records. Please ask at reception for a user name and password. In order to use our online services you must be 16 years old or over. You need to apply in person and produce some form of photo ID. A username and password will only be issued to a patient registered at the surgery who can produce their own ID.

## BANK HOLIDAY CLOSING

We will be closed for August bank holiday Monday 28th August 2017

## URGENT CARE SERVICES

Urgent Care Centres are a walk-in service providing care to patients requiring assessment for minor injuries and minor illness which do not require attendance at an Emergency Department.

The nearest Urgent Care Centre is:

Oadby Urgent Care Centre

18 The Parade, Oadby, Leicester LE2 5BJ

Opening Hours: Monday to Friday 8am to 9pm

Sat/Sun/Bank Holidays 8am to 8pm

