

CQC Statement of Purpose

Under the Health and Social Care Act 2008 every registered provider must have a Statement of Purpose.

A Statement of Purpose is a document which includes a standard required set of information about a service. The Statement describes:

- The Provider's aims and objectives in providing the service
- The kinds of service provided
- The health or care needs the service sets out to meet
- The locations where the services are actually provided or provided from
- Details from the provider including their legal status, and any manager, including the 'address for service' for all registered persons.

Our Mission Statement

The mission of Hazelmere Medical Centre is to improve the health of our patient population and to manage illness with skill and compassion. We aim to work with our patients in providing excellent and modern, family centred health care. We are committed to ensure that this care is provided with sensitivity and takes into account, the best and latest clinical evidence that is available both in treating our patients and in providing preventative services to keep our patients in the best possible health.

Vision

To work in partnership with our patients and staff to provide the best Primary Care services possible working within local and national governance, guidance and regulations.

Our Aims and Objectives

1. To provide the best possible quality service for our patients within a confidential and safe environment.
2. To show our patients courtesy and respect at all times irrespective of ethnic origin, religious belief, personal attributes or the nature of the health problem. To treat all our patients as individuals and with the same respect as we would wish for ourselves and our families.
3. To involve our patients in decisions regarding their treatment and to be transparent in the care we provide.
4. To focus on prevention of disease by promoting good health and wellbeing to our patients through education and information
5. To work in partnership with other healthcare professionals in the care of our patients to tackle the causes of, as well as provide the treatment for ill health.
6. To encourage our patients to get involved in the practice through the patient participation group and comments from all sources.

7. To ensure that all member of the team have the right skills and training to carry out their duties competently.
8. To take care of our staff by offering them support to do their jobs and protect them against abuse.
9. Have a zero tolerance of all forms of abuse
10. To operate on a financially sound basis

Our Services

The GMS services provided by our GPs are defined under the General Medical Services Contract. These services are mainly split into three groups, Essential, Additional and Enhanced.

Essential services

Our core services include:

- GP consultations
- Asthma appointment
- Chronic obstructive airways disease appointment
- Coronary heart disease appointments
- Diabetes appointments

Additional services

Our additional services include:

- Cervical cytology screening
- Contraceptive services
- Child health surveillance
- Maternity services
- Vaccinations and immunisations

Enhanced services

Our enhanced services include:

- Childhood vaccinations and immunisations
- Contraceptive coil fitting (IUD)
- Fittings for treatment of Menorrhagia
- Fittings of implants
- Diabetes Management
- Certain minor surgery procedures
- Prostate Cancer Injection Therapy
- Extended minor surgery
- Flu immunisations
- Minor injury service
- Warfarin Monitoring
- Wound Care dressings and Management
- 24 Hour BP monitoring
- Learning Disability Health Checks
- Methotrexate Monitoring

Other services

Our Practice also offers services including:

- Dressings
- Ear wax and syringing
- ECGs (electrical heart trace)
- End of life care
- Epilepsy
- Lung testing (spirometry)
- Medication review
- Mental health
- Pregnancy testing and contraceptive advice
- Ring pessary replacement
- Stop smoking support
- Travel advice
- Women's health
- Child health and development

Non-NHS Services

Our Practice also provides services which are non NHS and are paid for by the patient. These services include:

- Insurance claim forms
- Non NHS vaccinations
- Prescription for taking medication abroad
- Private sick notes
- Pre-employment and HGV medicals
- Vaccination certificates

Registered Services

We provide GP services for our whole population for the following activities:

- Treatment of disease, disorder or injury (Registered Manager – Dr O Jan)
- Surgical Procedures (Registered Manager – Dr O Jan)
- Diagnostic and screening procedures (Registered Manager – Dr O Jan)
- Maternity and midwifery services (Registered Manager – Dr O Jan)
- Family Planning service (Registered Manager – Dr O Jan)

Location

Hazelmere Medical Centre, 58 Lutterworth Road, Blaby, Leicester, LE8 4DN

Providers and Registered Manager

Hazelmere Medical Centre is a partnership, those partners being: (Registered Manager – Dr O Jan) and Dr Saima Akram

CQC Provider ID

1-542382844