



HAZELMERE MEDICAL CENTRE

Dr H J Watson, Dr O Jan & Dr S Akram

STATEMENT OF INTENT 2015/16

This statement is a commitment of intent to plan to meet GMS / PMS 2015-16 contractual requirements for patient online service by 31 March 2016.

Current online patient services

GP system supplier - SystmOne

This practice plans to offer the facility for patients to view online, export or print detailed coded information held in their own records from **1st March 2016**.

These dates are subject to the necessary NHS GP systems and software being available to the practice.

This practice currently offers the facility for patients:

- to book, view, amend, cancel and print appointments online
- to order online, view and print a list of their repeat prescriptions for drugs, medicines or appliances
- to view online, export or print summary information from their record, relating to medications, allergies, adverse reactions and any other items agreed between the practice and individual patient

We will publicise and promote our online services to our practice's patients through the practice website, practice waiting room leaflets, posters and the Patient Participation Group by end of **February 2016**.

	Planned activity	Date
1	Write up practice policies and ensure staff are made aware of these Train relevant staff for patient records access, e.g. receptionists Review any nationally provided support material from RCGP/NHS England	By end of January 2016



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2	Prepare promotion and information activities for patients Publicise online services to patients through posters, website and PPG	By end of February 2016
3	Commence access to detailed coded information in patients own records for patients who request it	By end of March 2016